

<b>Title</b>	Cabin Crew
<b>Department</b>	Flight Operations
<b>Section</b>	Cabin Crew and In-Flight Services
<b>Basis</b>	Full-time definite

## **Person Specifications**

Cabin crew shall meet the following requirements:

- Are at least 18 years of age;
- Possess a valid Cabin Crew Attestation, issued by TM-CAD in accordance with Part-CC
- Have been assessed, in accordance with the applicable requirements of Annex IV (Part-MED) to Regulation (EU) No 1178/2011, as physically and mentally fit to perform their duties and discharge their responsibilities safely; and
- Have successfully completed all applicable training and checking required and are competent to perform the assigned duties in accordance with the procedures specified in the operations manual;
- Maintain a height to weight ratio as defined by the company;
- Remain medically fit to discharge the specified cabin-crew duties;
- Educational Qualifications: Possess a minimum of 5 'O' levels with grades A, B, C and/or 1–5;
- Fluent in spoken and written English;
- An adequate level of IT literacy which demonstrates that the candidate has the ability to access and use computer applications made available by the company for use by the candidate in the course of performing his/her normal duties.

Cabin crew shall also possess the following skills:

- Proficiency in speaking and writing and the ability to read announcements in English and Maltese is required;
- The company targets individuals with capabilities in all European languages used by our customers;
- Proficiency in a 3rd language is desirable but not essential;

- Where this language need cannot be sourced within Malta any crew member from regional markets (and based in Malta) will be required to be proficient in Maltese;
- Strong communication skills combined with an outgoing personality; and
- Demonstrate the ability to solve customers' problems;
- Ability to effectively sell a range of catering, duty free and travel related products.

Cabin crew shall ideally have the following personal characteristics:

- Have the ability to remain calm and reassuring in stressful situations and possess the aptitude to manage conflict effectively;
- Have the ability to present oneself in an outgoing and positive manner when engaging with customer's needs and requirements;
- Punctuality is essential.

Interested candidates may submit their CV by e-mail to the following address:  
[human.resources@airmalta.com](mailto:human.resources@airmalta.com)

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